General Information

Patient and Visitor Services

- Information Desks
  - Personnel are stationed at desks throughout the campus to answer queries, provide directions and be of assistance in any way possible.

- Guest Services
  - Located in The Arcade, Zayed Tower, Main Level, Room M232, 410-614-5680, Monday–Friday, 8 a.m. to 5 p.m. Provides assistance with directions, local and local criminal information, special requests.

- Patient Relations
  - Can be found in the main lobby of the main hospital.

- International Patient Services
  - Outpatient Center, Suite 1080, 410-955-5032; Monday–Thursday, 7 a.m. to 5:30 p.m. Provides assistance to international patients and families, including assistance in obtaining medical appointments, lodging, travel, transportation, interpreters and financial arrangements.

- Lost and Found Security Office
  - Hours: 10 a.m. to 6 p.m., 410-955-5558

- Sign Language Interpreting
  - Deaf and hearing-disabled persons can arrange for sign-language interpreters or use aTTY at 410-502-6217 through the Admissions Office on Zayed Ground. TTY also located in Outpatient Center, Main Level, in Patient Information desk, and Patient Relations Office, Carnegie 100.

- Interpreter Services
  - Johns Hopkins has a team of professional interpreters fluent in more than 50 languages, 410-614-6685.

- Visiting Hours
  - Vary according to the different hospital units. If you use a patient, or a family member, or friend of a patient, ask the nurse on your floor for visiting hours.

- Wheelchairs
  - Available at entrances to the Outpatient Center, Weinberg, and 550 buildings.

- Security
  - Johns Hopkins maintains round-the-clock security with Professional Services Officers who continuously patrol all areas of the campus.

Parking and Transportation Services

- Patient Parking is available at the Outpatient Center garage (1795 Orleans Street) across from the main front door of the hospital, and at the Outpatient Center (Outpatient Center Garage) located on McKeldin Avenue just off Carolee Street.

- Valet Parking is available at the Hospital’s main entrance (1850 Orleans). The service is available 24 hours a day, 7 days a week.

- Rosen J. Resnick Outpatient Center (Outpatient Center garage) and the Weinberg Building on Jefferson Street (Subway Kimmel Cancer Center). Please, 410-955-5553.

- Discounted Parking Coupons are available for patients and visitors who need parking for extended periods. Coupons may be purchased at the Cashier’s Office in the Main Lobby of the Zayed Tower (Ground Level); the Visitor Center (Room 161); the Outpatient Center’s Office; the Weinberg Adminiting Office; the Outpatient Center (Outpatient Center Garage), and the Outpatient Center. Please, 410-955-5553.

Directions to the Johns Hopkins Medical Campus

From Baltimore, Washington and Virginia

1-95 South to Baltimore; merge onto I-895 South towards Parkville. From I-895 South, take exit 1A (Beaver St) to Pratt Street; continue on Pratt for 0.25 miles. From Pratt Street to Park Avenue.

From the Carroll and Eastern Shore

Take I-95 North to Baltimore; merge onto I-895 North toward Towson. Take Exit 1A (Beaver St) to Pratt Street; continue on Pratt for approximately 0.5 miles to Park Avenue.

From the Northeast

Take I-95 South to Baltimore; merge onto I-895 South towards Parkville. Take Exit 1A (Beaver St) to Pratt Street; continue on Pratt for approximately 0.5 miles to Park Avenue.

From Pennsylvania

Take I-95 South to Baltimore; merge onto I-895 South towards Parkville. Take Exit 1A (Beaver St) to Pratt Street; continue on Pratt for approximately 0.5 miles to Park Avenue.

From Delaware

Take I-95 South to Baltimore; merge onto I-895 South towards Parkville. Take Exit 1A (Beaver St) to Pratt Street; continue on Pratt for approximately 0.5 miles to Park Avenue.